



UNITYHEALTH

JOB ADVERT

Provider Networks Consultant, Cape Town

Unity Health is a well-established primary healthcare provider in the South African market. Our mission is to offer primary healthcare insurance solutions to the vast majority of South Africans who are unable to afford medical scheme coverage. We have an opening for a Networks Consultant to join our Networks team who will be the liaison between Unity Health, providers, and members.

1. **Job Title:** **Provider Network Consultant (Cape Town)**

2. **Qualifications:**
 - Matric
 - Diploma
 - Regulatory Exams – RE05.

3. **Skills and Experience:**
 - At least three (3) years of experience in a similar role
 - Sound understanding of the South African Health industry, plan options, and benefits, etc.
 - Business Reporting skills
 - Ability to develop interpersonal business relationships with network providers and internal business partners leading to high provider and member satisfaction
 - Meeting targets and regulatory requirements.
 - Good experience in collaborating with all medical provider types and, understanding how medical providers' administration systems work, for claims to be submitted
 - Working knowledge of behavioural health provider operations and analytical skills to resolve provider issues
 - Excellent oral and written communication skills
 - Computer literate - MS Office suite, i.e., Word and Excel necessary
 - Intermediate understanding of claims risk profiling
 - This position requires extensive travelling and the ability to travel to different provinces to visit providers.

4. **Reporting to:** **Provider Networks Manager**

5. **Scope of Responsibility:**
 - Developing integrated networks with quality medical providers yielding a geographically competitive, accessible, stable network that achieves company objectives



- Evaluating medical practices for member care, and trend quality compliance at the provider level
- Developing action plans and programs to support provider practices in continuous quality improvement using approved guidelines
- Responsible for provider education, contract compliance, and resolving provider concerns and issues
- Negotiating all Provider Network, casualty, and Hospital contracts on an individual basis and or in groups. (IPA's and discipline-specific groups) where appropriate
- Partnering with internal stakeholders to create a seamless experience for providers
- Ensure all enquiries are resolved satisfactorily and customer requirements within business rules are met
- Continuously managing risk of all providers and acting in areas where costs are exuberant
- Identifying and resolving network access gaps or perceived gaps
- Supplying monthly management reports
- Any other duties as assigned by the company from time to time.

6. **Changes:** -

The company reserves the right to change this job description at its sole discretion from time to time

If you are interested and meet the above requirements, kindly forward a detailed CV with a motivation letter to HR@ambledown.co.za by the 28 October 2023.